

STUDENT LEGAL SERVICES

OVERVIEW

Student Legal Services (“SLS”) offers the following services to students:

- **Legal Consultations:** Free and confidential 30-minute consultations to currently registered students offering advice and guidance related to their legal questions, rights, and obligations. Areas of law include landlord/tenant law, criminal law, credit issues and collection matters, auto and health insurance claims, accidents and personal injury, consumer fraud, technology and privacy issues, general contract law, small claims actions, traffic and alcohol citations, basic estate planning matters, and family law. Although SLS does not typically represent students, it assists in the preparation and review of letters, legal documents, and court filings. Where appropriate, SLS provides referrals to outside counsel or other third-party resources for students who may need representation. SLS also maintains a current set of self-help legal reference books available to students for review in 102 Sproul Hall.
- **Tip Sheets and Forms:** SLS offers a set of tip sheets and template documents on its Web site that relate to the most common areas of legal questions for students. Tip sheets include leases and rental agreements, recovering tenant security deposits, terminating a lease, auto accidents, alcohol and the law, shoplifting citations, how to interact with law enforcement, and a compilation of community legal resources. Forms include a demand letter, sublease agreement, lease assignment, roommate agreement, and a bill of sale.
- **Informational Workshops:** SLS is available to present educational sessions about legal rights and obligations in various situations, including landlord/tenant law, dealing with law enforcement and other topics of interest or concern to students.

PROGRAM AREAS AND RELATED PROGRAMS

MOST COMMON LEGAL ISSUES

- Landlord-Tenant (28.0%)
- Police citations for alcohol, shoplifting and other misdemeanor offenses (18.6%)
- Auto insurance/accident/other personal injury (10.0%)
- Filesharing/copyright infringement (6.4%)
- Small claims court actions (4.8%)
- Credit problems/consumer fraud (4.7%)
- Family Law (4.5%)

TOP REFERRAL SOURCES

- Friend or previous SLS client (37.5%)
- Personal research by student (20.7%)
- Campus administrative or academic department (15.7%, from 27 different administrative and academic departments)
- ASUC Student Legal Clinic, ASUC Renter’s Legal Assistance, and Student Advocate (11.7%)
- CLL staff (8.9%)

2008-09 HIGHLIGHTS AND KEY METRICS

- Provided 560 total legal consultations (21.7% of consultations were return visits by students with follow-up needs).
- Offered workshop and trainings on copyright infringement, landlord-tenant issues, dealing with law enforcement, and preparation for law school.
- Conducted assessment survey of SLS clients in collaboration with the Committee on Student Fees.
- Served a client base somewhat closely matched to the overall student population, with the following demographic groups consulting with SLS in a proportion higher than their numbers on campus: African-American, Hispanic/Latino, age 23+, transfer admits, and lower-income students. (Student demographic data is all aggregated.)